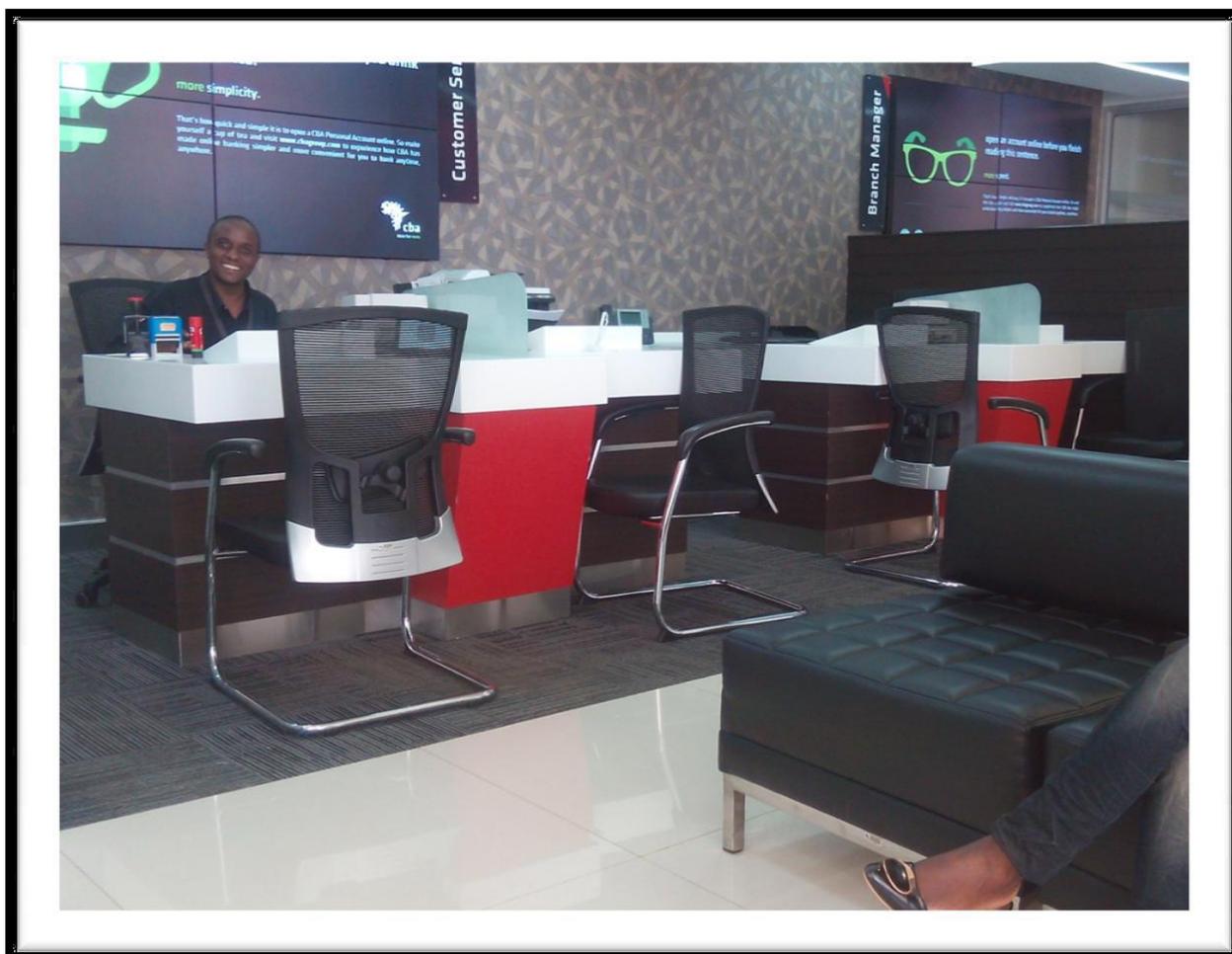




COPY CAT GROUP

BANKING SECTOR

SMART BANKING THROUGH INNOVATIVE CASH MANAGEMENT SYSTEMS



Broken 'barriers' in a model branch at one of our client's bank.

Problem/Challenge

Banks had difficulty in customer service due to the expensive restrictive structures in place to enhance security in banking halls. Common in all banks in the region is the difficult interaction between tellers and customers through a layer of bullet-proof glass. In addition, customers have to verbally lodge requests to the tellers for transactions to be effected in a rather slow process that makes customers dread banking in banking halls. This called for a unique solution to alleviate this problem.

Product/Solution: Automated Cash Solutions

- Glory Cash Depositors
- Glory Teller Cash Recycler

A **cash depositor machine** is a self-service terminal that enables you to deposit cash without any manual intervention of the branch officer.

A **Teller cash recycler** is a vault that handles cash coming in and cash going out for both teller transactions and vault transactions needed in the teller line. They are capable of taking cash in, authenticating the denominations, checking for suspect bills and then storing the cash for later transaction use. They are also capable of dispensing cash for transactions like cashing checks or account withdrawals in any denomination mix that the customer may desire.

Benefits

Customer

Open Banking Design – the elimination of the standard bullet proof glass barriers improves the customer experience during banking. 24 hour self-service deposits at ATM locations – saves time that would have been used in queuing and manual cash counting/sorting.

Customers need not to stand whilst being served, instead they sit and have a personal one to one interaction with the teller.

Client

Improved bank branch designs.

Automatic bill validation and counterfeit rejection

Improved security – the cash recycler is hard wired to a safe that the bank teller has no direct access to.

Copy Cat Core Competencies

First to introduce and implement the solution in Kenya's banking industry.

Glory is well renown for their banking solutions over the years.